Gemma goes to the shop.

Do the preparation exercise first. Then watch the video and follow the instructions to practise your speaking.

**Preparation**
Who says it, a customer or a shopkeeper? Put these phrases in the correct group.

<table>
<thead>
<tr>
<th>A bottle of water, please.</th>
<th>Can I help you?</th>
<th>How much is this?</th>
<th>Would you like a bag?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do you have a bottle of water?</td>
<td>Can I have a bottle of water?</td>
<td>That’s £1.99.</td>
<td>Is that everything?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>A customer</th>
<th>A shopkeeper</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1. Check your understanding: multiple choice
Circle the correct option.

1. Gemma is talking to …
   - a shopkeeper.
   - a friend.

2. The magazine costs …
   - £0.99.
   - £1.99.

3. Gemma buys a bottle of …
   - water.
   - juice.

4. Gemma also buys some …
   - chocolate.
   - sweets.

5. It costs …
   - £3.40 in total.
   - £4.30 in total.

6. Gemma …
   - wants a bag.
   - doesn’t need a bag.
2. Check your understanding: gap fill

Complete the dialogue with phrases from the box.

<table>
<thead>
<tr>
<th>Have you got</th>
<th>Would you like</th>
<th>How much is</th>
<th>Is that everything</th>
</tr>
</thead>
<tbody>
<tr>
<td>No, it's fine</td>
<td>please</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Shopkeeper: Hi. 1 ___________________________?
Gemma: Hello. 2 ___________________________ this magazine?
Shopkeeper: Let's see ... Top Sounds, 3 ___________________________ £1.99.
Gemma: OK, can I have the magazine and a bottle of water?
Shopkeeper: Yes.
Gemma: 4 ___________________________ cold ones?
Shopkeeper: Over there in the fridge. 5 ___________________________?
Gemma: I think so. Oh ... and these sweets.
Shopkeeper: OK.
Gemma: How much is that?
Shopkeeper: That's £3.40, 6 ___________________________.
Gemma: Here you are.
Shopkeeper: Thank you ... and there's £1.60 change. 7 ___________________________ a bag?
Gemma: 8 ___________________________, thanks. Bye.
Shopkeeper: Bye.
3. Check your understanding: ordering

Write a number (1–9) to put these sentences in order.

………….  A: That’s £2.00, please.
………….  A: These ones? Let me see … they’re £1.00.
………….  B: Yes, thanks.
………….  B: OK, can I have these sweets and a cola, please?
………….  A: Thanks a lot. Bye.
………….  A: Hi. Can I help you?
………….  A: Of course. Is that everything?
………….  B: Hi, how much are these sweets?
………….  B: Here you are. Thanks.

Discussion

What new phrases have you learned from this video?