

Shop assistant: Hi there. Do you need any help?
Sam: **Hi. Er ... I really like these trainers. How much are they?**
 Shop assistant: Oh ... they're £45.
Sam: **OK. Do you have them in a 10?**
 Shop assistant: I'll have a look for you.
Sam: **Thanks.**
 Shop assistant: Oh ... what colour would you like?
Sam: **Black, please.**
 Shop assistant: OK, just a moment, please. (*The assistant goes to look for the trainers that Sam wants to try on.*) We've got a 10 in white, but not in black.
Sam: **Oh ... do you have size 11 in black?**
 Shop assistant: Yeah, sure. Do you want to try them?
Sam: **Yes, please.** (*The assistant gets Sam the trainers. Sam tries them on.*)
 Shop assistant: How are they?
Sam: **I like them, but they're a bit too big.**
 Shop assistant: Do you want to try the white ones in your size?
Sam: **Mmm, no thanks. I don't like the white ones too much.**
 Shop assistant: Ah, OK. I'm sorry about that.
Sam: **Don't worry ... Thanks anyway. Bye.**
 Shop assistant: Thanks a lot. Bye now.

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Sam: **Hi. Er ... I really like these trainers. How m___ a___ they?**
 Shop assistant: They're £45.
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 Shop assistant: I'll have a look for you.
Sam: **Thanks.**
 Shop assistant: Oh ... what colour would you like?
Sam: **Black, p_____.**
 Shop assistant: OK, just a moment. (*The assistant goes to look for the trainers that Sam wants to try on.*) We've got 10 in white, but not in black.
Sam: **Oh ... do you have s___ 11 i___ black?**
 Shop assistant: Yeah, sure. Do you want to try them?
Sam: **Yes, p_____.** (*The assistant gets Sam the trainers. Sam tries them on.*)
 Shop assistant: How are they?
Sam: **I like them, but they're a bit t___ b___.**
 Shop assistant: OK. Do you want to try the white ones in your size?
Sam: **Mmm, no thanks. I don't like the w_____ o_____ too much.**
 Shop assistant: Ah, OK. Well, sorry about that.
Sam: **D___ worry ... T_____ anyway. Bye.**
 Shop assistant: Thanks a lot. Bye now.